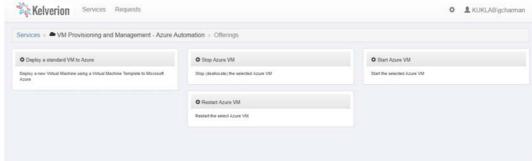
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VM Provision and Management Solution for Azure

Heterogeneous Self-Service Virtual Machine Provisioning

he VM Provisioning and Management Solution enables users to create and manage Virtual Machine instances on in the cloud from a Service Request Portal, automated via Microsoft Azure Automation

With the power of Cloud it is possible for anyone to stand up a Virtual Machine but first you need access to the Cloud infrastructure and then you need the expertise to build the VM in a stable and secure manner. What happens at the moment is free for all where VMs get built with a central experience.



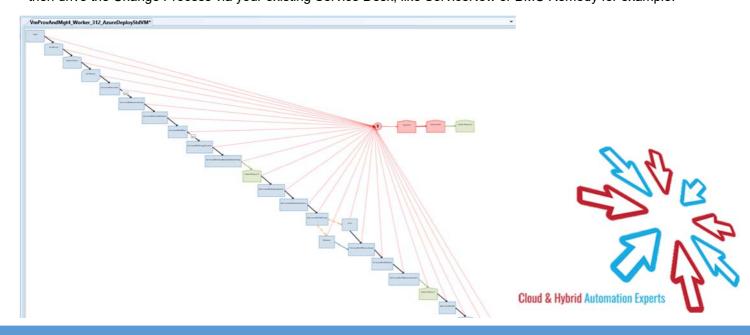
no control, security or management by IT. What IT need is a Self Service portal they can control which gives everyone the power to build VMs but now in a controlled manner.

We also recognize that for some customers using the Self Service capability of their Service Desk product is either to complex and time consuming or not feature reach. Therefore our solution leverages the power of the Kelverion Automation Portal to drive the solution from a light weight HTML5 web portal.

The solution provides a simple and flexible interface that prompts the user for the required information to provision a virtual machine, while remaining tightly constrained so that the users can only deploy the resources that you want in a configuration that is approved. The simplicity of the portal means that the users are not faced with dealing with the Azure Portal or understanding the complexity of the resources that are required within Azure before they deploy the virtual machines.

The solution is modular and easy to extend. Using the framework that the solution provides, it's possible extend the solution to deploy and manage on-premise virtual machine, or VM's hosted in different cloud providers from a single easy to use portal.

The flexibility of the solution would also allow you to host the Service Catalogue in the Automation Portal and then drive the Change Process via your existing Service Desk, like ServiceNow or BMC Remedy for example.



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New Virtual Machines are added to the Portal CMDB or could be created in your own CMDB such as BMC Atrium, or ServiceNow.

This Solution delivers the following features;

- Self-Service Management Portal
- Modular Runbooks to simplify support and extensibility
- Provisioning of a full range of Microsoft Azure Images
- Management of provisioned VM's
- Consistent and reliable provision of virtual machine
- Management of VM's across multiple subscriptions
- Scheduling of future deployments or management actions

The Self-Service VM Provision offering supports the following Target systems:

Virtualisation Technologies

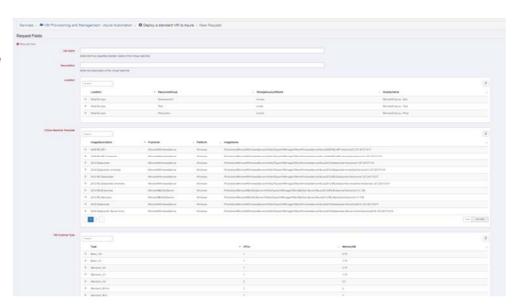
Microsoft Azure

Service Catalogue or Change Request

- Kelverion Automation Portal
- Atlassian Jlra
- BMC Remedy ARS
- ServiceNow

CMDBs

- BMC Atrium
- ServiceNow



SOLUTION IMPLEMENTAION

The solution is delivered as a Kelverion lead installation and configuration. In this option you provide Kelverion with remote access to your environment and then a Kelverion consultant will lead the installation and configuration of the solution into your environment and you will provide the subject matter expertise around your around your Service Desk configuration.

Up to 32 hours of services delivery is included to deploy the solution.

The implementation hours are valid for 12 months from solution purchase.



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SCOPE OF THE KELVERION LED IMPLEMENTAION

The scope of the Kelverion led implementation is defined as:

- 1. Deployment into a single Azure Automation Account only
- 2. Integration of solution with one Azure Compute Subscription
- 3. Configuration of the integration to the Kelverion Automation Portal as an Azure Web App
- 4. An Approved User will enter the Kelverion Automation Portal and request the provision of a virtual machine, thus creating a new Request in the Portal
- 5. Azure Automation to detect the request and provision a new VM in Azure using an existing Virtual Machine template
- 6. Azure Automation to mark Request as complete when VM built

You are responsible for:

- Configuring the Azure Subscription, Resource Groups, Automation Account and Compute infrastructure
- Granting Kelverion access to your Azure Subscription
- VM Templates having been built and being available to call from the Azure Portal
- You have manually tested the templates to confirm successful deployment and operation of a guest
 VM in your Azure Subscription

elverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at http://www.kelverion.com

