Kelverion

Automation Portal

Rapid Deployment Self-Service Portal for Automation

The key to achieving any large scale Operational savings is to be able to automatically fulfil Service Requests from your end users.

The first step in that journey is to be able to provide to your end users a Self-Service Catalogue of Offerings that they can request from IT.

Over the last few years the acknowledged approach to this need is to leverage the Service Catalogue capability of the corporate Service Desk.

Many companies have faced challenges when trying to follow this approach because either Service Catalogue capability of the Service

Desk is very limited or restrictive, the Service Catalogue takes a lot of time and scripting work to actually build any offerings or often the Service Desk is run by a dedicated Service Desk team who see no benefit to their Service Desk users from an IT Service Catalogue and thus are reticent to help IT implement one in their Service Desk.

What IT actually need is a Self-Service Catalogue capability which is dedicated to the needs of achieving IT automation, in which they can capture their Customer's requests and then use the automation platform to integrate those requests back into the corporate Service Desk solution.
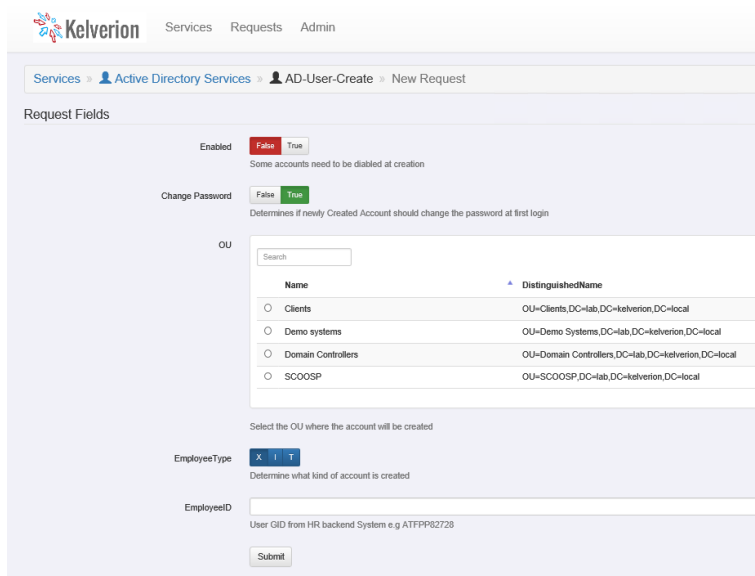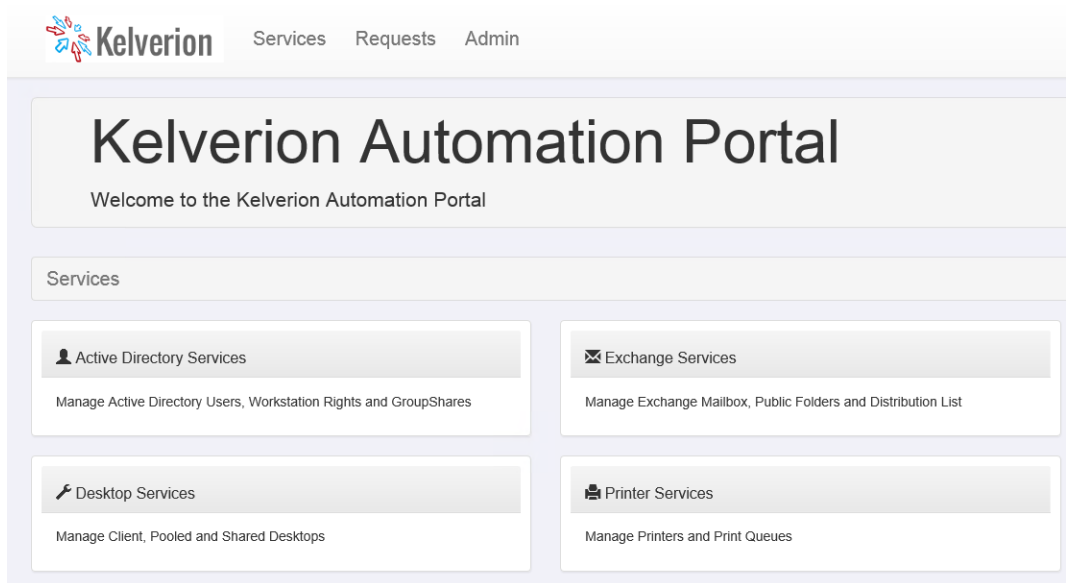
The new Kelverion Automation Portal is here to fulfil that specific need.

Cloud & Hybrid Automation Experts

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Portal Capabilities

The Kelverion Automation Portal is an easy to implement self-service front end for your automation solutions. It offers a versatile interface without the lengthy list of prerequisites required by many other self-service portals available today.

The Automation Portal ethos is to "keep things simple and flexible". The portal is intended to complement existing Automation platforms.

The Automation Portal has been designed with System Center Orchestrator and Azure Automation in mind, however it equally complements any automation platform or scripting language that can read and write to the Automation Portal database.

Integration with the automation tools takes place via the Automation portal database and with Orchestrator and Azure Automation it is most easily achieved using the Kelverion integrations for SQL Server and in the case of Orchestrator the Data Manipulation IP.

The Automation Portal is simple and fast to implement, but even more importantly it's easy for your end users to navigate. By adding a simple web interface to your Runbooks you can allow users to easily interact with your automated offerings.

Benefits

- Rapid, light weight deployment
- Fast click and pick offering creation
- Rights based user access
- Simple integration into automation
- Live status updates from automation on the progress of a request

Kelverion are a Microsoft System Center and Cloud Partner who offer Integration Packs and Tools to enhance System Center Orchestrator and Azure Automation and deliver System Center implementation services.
Find out more at http://www.kelverion.com

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