

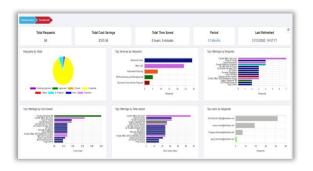


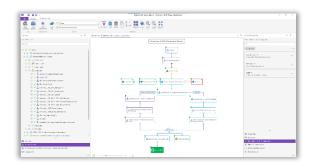
Service Request Automation and Integration

The Kelverion Runbook Suite integrates into over 800 enterprise management tools used in your business to enable the automation of Service Requests from the Service Desk.

The Runbook Suite provides a platform to integrate and orchestrate third party systems to automate the day-to-day manual processes, which hinder and delay IT and Support Desk teams. The Suite contains a range of integration modules and ready-built solutions to help automate these service requests and provide a framework to automate any manual process.

Kelverion Automation Portal		
1 N N		
Ø Standard Tasks	● Office 365	
Standard IT Operation Tasks	Manage Office 365 Resources	
🗑 Self Sovice Software Provision	Web Checks	
Request Software Install or Uninstall	Check Web Page Status and post page load times to ONS	
O Automated Patching	O Runbook Scheduler	
Oxfine Device Patching Schedules and Automatically Deploy Patches	Automation Scheduling System	- 1





Automate Service Requests

The Suite offers ready-built service request automation solutions;

- Joiners, Movers, Leavers
- Standard IT Tasks
- Office 365 Management
- Virtual Machine Provisioning and Management
- Event to Service Desk Incident Ticket
- **Remote Diagnostics and Remediation**
- Automated Patching

Systems Integration

The Suite provides 800+ integrations to other enterprise systems such as;

- Microsoft Azure
- Atlassian Jira
- Amazon Web Services
- Google Cloud
- Azure Dev Ops
- SQL Server & Oracle
- ServiceNow
- **Microsoft SCCM**
- Microsoft Hyper-V
- VMware vSphere •

Discover High Return on Investment

Our easy to use Automation Value Calculator enables an organisation to see how much can be saved through automation, many of Kelverion's customers have achieved in excess of 400% ROI.

Try the calculator for yourself today by visiting www.kelverion.com/value-calculator

Reduce Process Cycle Time & Decrease Errors

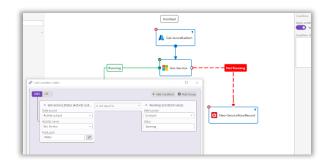
Tasks no longer need to wait for different teams to perform manual actions, therefore increasing agility and eliminating bottlenecks. Automation performs a task the same way every time, which unlike manual fulfilment, reduces the risk of human error within your infrastructure.

The Kelverion Runbook Suite provides a cloud-based automation platform with a rich graphical design experience, smart integrations and the option of an easy to configure self-service automation portal.

The solution runs on the Microsoft Azure Automation service, which provides best of breed scalability and a global hosting capability. The Azure service has no upfront costs, and the organisation is only charged whilst the automation is executing.

The Runbook Suite is subscription-based and starts at £3,865 per annum plus the Microsoft Azure cost of 0.2 pence per minute to execute the automated process. To put this in perspective, if the process ran continuously 24/7, the execution cost would be £90 per month.

Services	Kelverion Autom	ation Portal
Requests	Welcome t	o the Automation Portal
🗆 Wiki	Anders Manufact Tasks	
O Admin	Services Standard Tasks Office	rings
	Name	Description
	C Restart Service	Restart a Service on a Server
	11 Remote Reboot	Restarts a Windows Operating System
	♣ Remote Shutdown	Shutdown one or several Windows Servers
	11 Azure VM Restart	Restarts one or more Azure Virtual Machine(s)
	Azure VM Stop	Stops one or more Azure Virtual Machine(s)
	Azure VM Start	Start one or more Azure Virtual Machine(s)
	AD Add User	Adds a user to Active Directory
	AD Add User to Group	Adds an Active Directory User to an Active Directory Group
	C AD Reset Password	Reset the password of an AD User
	AD Enable Disable User	Enable or Disable an Active Directory User
	Ping Check	Sends an ICMP Ping packet to a list of servers to check if they are availab
	Url Check	Checks the response from a Url from a selected location
	Trace IP Route	Traces the IP Route from a specified location to a target IP Address
	Event Log Checker	Searches one or several Windows Event Logs
	Disk Space Cleaner	Deletes files from selected folders on target machines
	Exchange Add User	Creates a User account in Active Directory and a mailbox in Exchange
	Exchange Add Shared Mailbox	Creates a shared mailbox in Exchange
	Exchange Delete Mailbox	Removes or permanently deletes an Exchange mailbox



Runbook Suite Benefits

- Cost savings
- Free up IT resource
- Significantly reduce process cycle time
- Removes process lags / delays
- Increase compliance

For more information contact our helpful team today: Email: info@kelverion.com | Phone: +44 (0)203 875 8035 | website: www.kelverion.com





Runbook Studio

Automation Portal







Smart Integration Modules

North and South America

5401 South Kirkman Road, Suite 700 Orlando, FL 32819, United States Tel: +1 289 801 0559

EMEA and Asia

1 Lea Business Park, Lower Luton Road, Harpenden, AL5 5EQ, United Kingdom Tel: +44 (0) 203 875 8035

