Kelverion

CMDB Population Solution
Automated Population of third party CMDBs with System Center data

This CMDB Population Solution enables System Center customers to use the actual asset data captured by their System Center tools to populate their third party CMDB products.

For anyone who has a CMDB or is considering implementing a CMDB product the biggest challenge they face is not which product to buy but how am I going to populate the CMDB and insure the data it holds is current?

Traditionally there have been two approaches to solving this thorny issue; manually enter the data or purchase an Asset Discovery engine which can populate your CMDB. Both solutions have significant challenges.

The manual approach requires significant manpower and the data accuracy is only as good as the keying in of the data and when a human last updated it.

The Asset Discovery engine brings its own challenges. Although it automates the data entry, the asset information it discovers and reports is often different to that captured by the Enterprise Management tools and you get a lot of data entered into the CMDB you do not actually need. Both situations cause a great deal of confusion for the operations staff. Also an Asset Discovery engine places a significant extra management traffic load on the Network each time it polls to check if any Asset has changed or been added.

The ideal solution to CMDB population and management is to use the Asset data discovered by your Enterprise Management tools to populate your CMDB. This insures the data in your CMDB is the same as that seen by the Management tools and hence your Operations staff and you only gather management data once.

This CMDB Population Solution enables System Center users to achieve this panacea and populate their CMDB with the Asset data actually collected by their System Center tools. Asset data collected by SCOM, SCCM, SCVMM and Active Directory can all be entered automatically into your CMDB.

This Orchestrator driven solution delivers a number of fully automated functions:

- Populate your CMDB with all New Assets discovered by the System Center suite.
- Automatically update your CMDB with changes to Assets discovered by the System Center suite.
- Automatically builds Relationships between Assets as discovered and defined by the System Center suite.
- Deletes Assets from your CMDB when you delete them from your System Center 2012 management tools.

The offering discovers all different Asset types (CI Classes) that System Center suite has created and then you configure the solution to populate your CMDB with only the data you want and none of the data you don't.

The CMDB Population Solution offering supports the following Target systems:
- BMC Atrium 7.6.04 to 9.0
- CA Service Desk Manager 12.6,12.7,12.9 or 14.1
- ServiceNow

If you need a connection to a tool which is not listed above then please contact us to discuss your requirements.

Kelverion are a Microsoft System Center and Cloud Partner who offer Integration Packs and Tools to enhance System Center Orchestrator and Azure Automation and deliver System Center implementation services.
Find out more at http://www.kelverion.com

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