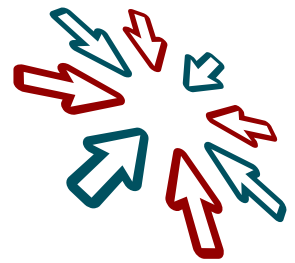


# Kelverion

Automating Infrastructure Management



## System Center 2012 Operations Manager Universal Connector

### A Universal Connector for Operations Manager 2012

Prior to the launch of System Center 2012 customers with Operations Manager 2007 R2 could use the Universal Connector to integrate to virtually any Enterprise Management tool (EM) or Service Desk. Operations Manager Alerts were forwarded to a remote system and the alert data was synchronized throughout the lifetime of the alert.

With Microsoft System Center 2012 Operations Manager connections to other EM tools or Service Desks are now provided via System Center 2012 Orchestrator.

The primary integration method is by using the appropriate Orchestrator Integration Pack to provide the interconnection to the target EM tool or Service Desk.

Operations Manager 2007 R2 customers who are currently using the Universal Connector now face the challenge of building a suite of Orchestrator Runbooks which enable a robust flow of data from Operations Manager 2012 to their existing connector to leverage and maximise the investment they made in Operation Manager 2007 R2.

Kelverion have developed a series of Runbook Solutions that integrate Operations Manager 2012 to a number of EM tools and Service Desks, called the Kelverion System Center 2012 Operations Manager Connectors.

Using our extensive experience with Orchestrator and our breadth of Orchestrator utility IPs we have now developed an Operations Manager 2012 Universal Connector solution using Orchestrator.

The Kelverion Operations Manager 2012 Universal Connector will replicate the functionality delivered by the Operations Manager 2007 R2 Universal Connector.

A unique file will be created for each:

- New Operations Manager Alert
- Updated Operations Manager Alert

These files will then be delivered to your existing Remote System as today with the Operations Manager 2007 R2 Universal Connector.

The Universal Connector will deliver functionality to;

- Forward New SCOM Alerts
- Forward Updated SCOM Alerts
- Monitor the Remote System in order to pick up events indicating the item is Resolved on the target system and then resolve the original SCOM Alert.

The Universal Connector extends the existing Kelverion Operations Manager 2012 Connector solution utilising our Persistent Data Store design philosophy and Database Integration Pack to provide a scalable and robust solution.

Kelverion will work with you to setup the Universal Connector in your environment as part of the solution package.

For more information on the Kelverion System Center 2012 Operations Manager Universal Connector contact [info@kelverion.com](mailto:info@kelverion.com).

### Overview

System Center 2012 Operations Manager Universal Connector Solution for bi-directional communication to replicate the existing Operations Manager 2007 R2 Universal Connector.

Delivered as a full implementation package

### Kelverion

Kelverion offer Integration Packs and Utilities to enhance the Orchestrator products, Orchestrator implementation services and a full suite of Training Courses.

Find out more at [www.kelverion.com](http://www.kelverion.com)

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