The key to achieving any large scale Operational savings is to be able to automatically fulfil Service Requests from your end users.

The first step in that journey is to be able to provide to your end users a Self-Service Catalogue of Offerings that they can request from IT.

Over the last few years the acknowledged approach to this need is to leverage the Service Catalogue capability of the corporate Service Desk.

Many companies have faced challenges when trying to follow this approach because either Service Catalogue capability of the Service Desk is very limited or restrictive, the Service Catalogue takes a lot of time and scripting work to actually build any offerings or often the Service Desk is run by a dedicated Service Desk team who see no benefit to their Service Desk users from an IT Service Catalogue and thus are reticent to help IT implement one in their Service Desk.

What IT actually need is a Self-Service Catalogue capability which is dedicated to the needs of achieving IT automation, in which they can capture their Customer’s requests and then use the automation platform to integrate those requests back into the corporate Service Desk solution.

The Kelverion Automation Portal is here to fulfil that specific need

The Kelverion Automation Portal is an easy to implement self-service front end for your automation solutions. It offers a versatile interface without the lengthy list of prerequisites required by many other...
Kelverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at [http://www.kelverion.com](http://www.kelverion.com)