Kelverion

Integration Pack for Ivanti Service Manager

Automation for Ivanti Service Manager

he Kelverion Integration Pack for Ivanti Service Manager is a compliant integration for Microsoft System Center Orchestrator.

IP FOR IVANTI SERVICE MANAGER ACTIVITIES

It enables interaction with the core Ivanti Service Manager objects and their immediate dependencies, including;

Change Configuration Item Request Incident

The Integration Pack enables users to create, update, get and delete objects in Ivanti Service Manager. It delivers a range of re-usable Activities to automate IT Functions such as:

Service Desk

Create service objects from a wide range of enterprise management tools or custom sources.

Monitor Service Objects

Monitor for new or changed service objects to automate the diagnostic/remediation process.

Configuration Management

Initiate automated changes and transform and populate data into the Ivanti Service Manager CMDB.

elverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at http://www.kelverion.com



