

Kelverion

Integration Pack for Atlassian Jira

Automation of Bug Tracking in Jira

The Kelverion Integration Pack for Atlassian Jira is a compliant integration for Microsoft System Center Orchestrator.

The Integration Packs supports:

Atlassian Jira 8 and 9.0

Atlassian Jira Cloud (July 2022)

It provides pre-defined integration and automation capabilities associated with issue tracking including monitoring, creating, updating transitioning issues.

The Integration Pack delivers a range of re-usable objects to automate IT-Functions such as:

Automated Application Fault Reporting

Automatically raise application faults detected by the event management tools straight into the developers software bug tracking system.

Service Desk to Development Issue Tracking Synchronization

Report problems with applications in the companywide service desk solution. Have this raise an issue in the development project tracker system. Then keep the service desk updated on progress of development team fix automatically.

IP FOR ATLASSIAN JIRA ACTIVITIES

| KA Atlassian Jira | | | |
|-------------------------|-----------------------|------------------|-------------------------|
| ✘ Add Comment | ✘ Delete Comment | ✘ Get Comment | ✘ Transition Issue |
| ✘ Add Watcher | ✘ Delete Issue | ✘ Get Issue | ✘ Update Comment |
| ✘ Add Work Log | ✘ Delete Watcher | ✘ Get Transition | ✘ Update Issue |
| ✘ Create Issue | ✘ Delete Work Log | ✘ Get Watcher | ✘ Update Issue (Custom) |
| ✘ Create Issue (Custom) | ✘ Download Attachment | ✘ Get Work Log | ✘ Update Work Log |
| ✘ Delete Attachment | ✘ Get Attachment | ✘ Monitor Issue | ✘ Upload Attachment |

Kelverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at <http://www.kelverion.com>



Cloud & Hybrid Automation Experts