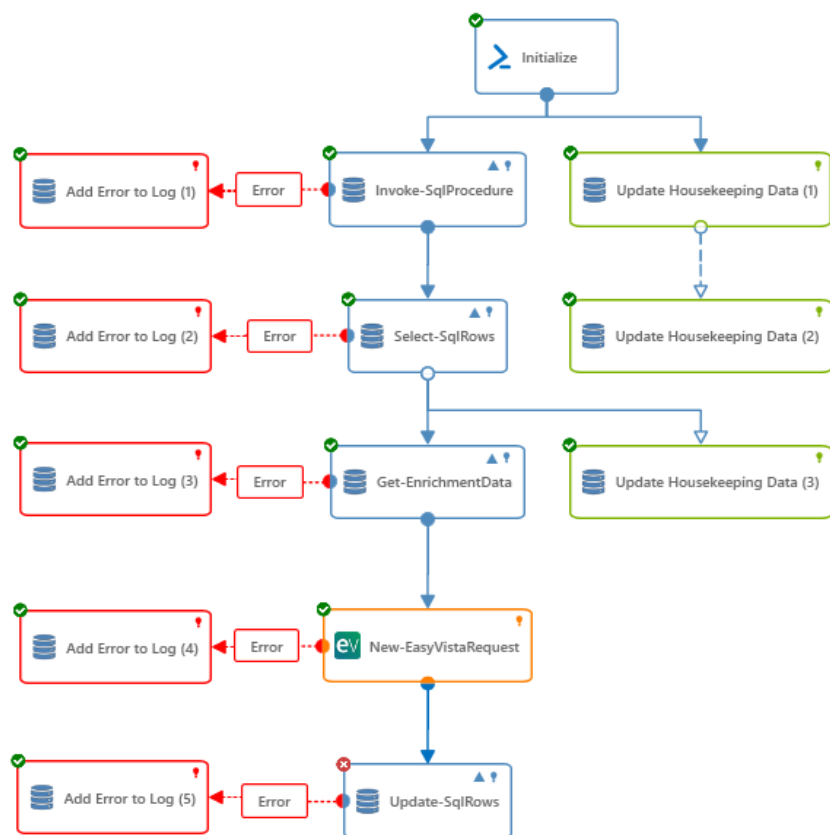# Kelverion

IM for EasyVista

EasyVista Smart Discovery Integration for Azure Automation

The Integration Module for EasyVista provides a set of ready built activities for integrating with EasyVista from within Azure Automation and the Kelverion Runbook Studio. These are forms driven activities which allow you to define interactions with EasyVista without having to write any PowerShell code.

When the Integration Module is used from within the Runbook Studio you also get the benefit of the Smart Discovery. You create a Smart Connection to a EasyVista and the IM will query the Instance to find out all the Request types in that Instance and presents you a list of the available Request types. You then select a Request type and the IM will automatically configure its self to show all the Fields in the Request type as a Parameter for the command and the preconfigured value for the Fields where appropriate.

This means you don't need to be an expert on the EasyVista configuration before you can interact with it because the IM will tell you how the system is configured and then you just configure the activity to achieve the interaction you require.

The Key capabilities added to your Runbook Studio solution include:

- Automatically builds and executes the necessary EasyVista interactions without the user having to write or understand PowerShell

- Simplifies Runbook design by automatically mapping Request fields to input properties, filters and published data items

- Prevents errors by controlling access to read-only fields, enforcing mandatory inputs and by providing value browsers for common data types.

- Smart Connections establish a reusable link between the Runbook Studio and a specific EasyVista instance. You can create as many Smart Connections as you require, specifying links to multiple EasyVista instances. You can also create multiple Smart Connections to the same EasyVista instance to allow for differences in security privileges for different user accounts.

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Add-EasyVistaAttachment	Attach a document to an incident/request
Close-EasyVistaRequest	Close an existing incident/request
Complete-EasyVistaAction	Finish an ongoing action associated with an incident/request
Get-EasyVistaAction	Retrieve action records
Get-EasyVistaAttachment	Retrieve attachment records associated with an incident/request
Get-EasyVistaAttachmentContent	Download an attachment from an incident/request
Get-EasyVistaComment	Retrieve the comment from an incident/request or an action record
Get-EasyVistaDescription	Retrieve the description from an incident/request or an action record.
Get-EasyVistaDepartment	Retrieve department records
Get-EasyVistaEmployee	Retrieve employee records
Get-EasyVistaLocation	Retrieve location records
Get-EasyVistaRequest	Retrieve incident/request records
Get-EasyVistaRequestCatalog	Retrieve request catalog records
New-EasyVistaAction	Create a new action for an incident/request
New-EasyVistaRequest	Create a new incident/request
Resume-EasyVistaRequest	Resume a previously suspended incident/request
Set-EasyVistaAction	Update an existing action
Set-EasyVistaRequest	Update an existing incident/request
Suspend-EasyVistaRequest	Suspend an existing incident/request

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   Add-EasyVistaAttachment
   Close-EasyVistaRequest
   Complete-EasyVistaAction
   Get-EasyVistaAction
   Get-EasyVistaAttachment
   Get-EasyVistaAttachmentContent
   Get-EasyVistaComment
   Get-EasyVistaDepartment
   Get-EasyVistaDescription
   Get-EasyVistaEmployee
   Get-EasyVistaLocation
   Get-EasyVistaRequest
   Get-EasyVistaRequestCatalog
   New-EasyVistaAction
   New-EasyVistaRequest
   Resume-EasyVistaRequest
   Set-EasyVistaAction
   Set-EasyVistaRequest
   Suspend-EasyVistaRequest

For more information on the Kelverion Integration Module for EasyVista please contact info@kelverion.com.

K elverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at http://www.kelverion.com

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