

Kelverion

SML Solution for Azure Automation

Automated Starters, Movers and Leavers management

The processing of new starters to a business is a hugely complex and time-consuming process for Service Desks and IT departments. When a new starter joins an organization there is nothing more frustrating than having to wait for access to email and the other tools they need to start becoming a productive team member.

Processing leavers is an equally complex task but for security and commercial sensitivity is arguably even more time critical.

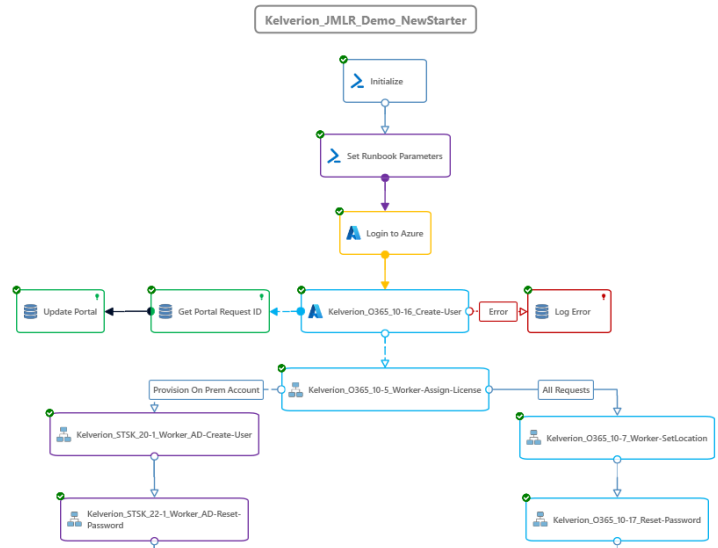
Businesses would like to give team leaders and managers access to process their own Starters and Leavers via self-service facilities to reduce the workload on the heavily utilised service desk and front-line support teams. Equally with IT Security being in the forefront of everyone's minds it is a challenge that requires careful balancing between providing the right facilities to end users, and not compromising the security or integrity of your configuration.

Therefore, companies are increasingly looking for Automation to improve consistency and supportability, along with the self-service facilities whilst maintaining the security controls. To meet this need Kelverion have built the Starters Movers Leavers (SML) Solution.

The SML Solution provides an easy to use interface using the Kelverion Automation Portal, users are able to enter the portal and submitted requests to create access for Starters, change access for employees who Move roles and terminate access for Leavers.

Access to the portal is provided via group membership, but these rights are isolated from the IT infrastructure, such as Active Directory and Office 365, so it's possible to provide Users the ability to manage Employee Start and Leave access without them having rights or access to directly manage users and licenses. All the actions against the IT systems are carried out using Azure Automation, so every change is logged and carried out in a consistent way. All the data that drives the requests in the automation portal is discovered and maintained by the Azure Automation runbooks, so the Automation Portal is always in sync with the IT management experience.

The Runbooks have been written using the Runbook Studio authoring application and leverage the integration and smart discovery capabilities provided by the Integration Module for SQL Server. These Integration Modules are available in the PowerShell Gallery.



- Runbooks
 - Kelverion_JML_30-1_New_Joiner.GraphRunbook
 - Kelverion_JML_30-2_Move_User.GraphRunbook
 - Kelverion_JML_30-3_Leaver.GraphRunbook
 - Kelverion_JML_90_01_KAP_Get_Request.GraphRunbook
 - Kelverion_JML_95_01_KAP_ConvertToRequestData.GraphRunbook
 - Kelverion_JML_97-01_KAP_Return_Status.GraphRunbook
 - Kelverion_O365_10-12_Add-User-ToGroups.GraphRunbook
 - Kelverion_O365_10-13_Remove-User-FromGroups.GraphRunbook
 - Kelverion_O365_10-14_Enable-Litigation.GraphRunbook
 - Kelverion_O365_10-16_Create-User.GraphRunbook
 - Kelverion_O365_10-2_Worker-Enable-User.GraphRunbook
 - Kelverion_O365_10-3_Worker-Delete-User.GraphRunbook
 - Kelverion_O365_10-4_Worker-Disable-User.GraphRunbook
 - Kelverion_O365_10-5_Worker-Assign-License.GraphRunbook
 - Kelverion_O365_10-6_Worker-Unassign-License.GraphRunbook
 - Kelverion_O365_30-2_PDSData-Users.GraphRunbook
 - Kelverion_O365_30-3_PDSData-SKUs.GraphRunbook
 - Kelverion_O365_30-4_PDSData-GroupMembers.GraphRunbook
 - Kelverion_O365_30-5_PDSData-MSOLUser.GraphRunbook
 - Kelverion_O365_30-8_PDSData-Mailbox.GraphRunbook
 - Kelverion_STSK_20-1_Worker_AD-Create-User.GraphRunbook
 - Kelverion_STSK_21-1_Worker_AD-Add-User-To-Group.GraphRunbook
 - Kelverion_STSK_23-1_Worker_AD-Enable-Disable.GraphRunbook
 - Kelverion_STSK_40-1_Worker_Add-User-Mailbox.GraphRunbook



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The application has three framework processes; automate a Starter; a Mover; or a Leaver. Within those three frameworks we provide a set of pre-built action Runbooks which can perform actions as part of one of the framework process Starter, Mover, Leaver. The below action runbooks can be used within the framework to achieve the desired process.

These form a structure that is easy to extend and provide an excellent starting point for organisations to continue their automation journey.

Action Runbooks:

- Create O365 User
- Add User to Groups
- Remove User from Groups
- Enable O365 Litigation
- Remove a License
- Disable Login
- Delete User
- Enable User
- AD Add User
- AD Add User to Groups
- AD Remove User from Groups
- AD Enable/Disable User
- Exchange Add User

Services > Business User Service Request > New Starter (JML Demo) - New Request

Fields

FirstName
Josephine

LastName
Smith

User Friendly Name
Jo
User Preferred name e.g. Andy instead of Andrew

StartDate
2021-04-29

EmployeeType
Permanent

BusinessUnit
Manufacturing

Department
Production Control

JobTitle
Scheduling Assistant

Manager

Search

Name	JobTitle
<input checked="" type="radio"/> A. Scott Wright	Master Scheduler
<input type="radio"/> Alan Brewer	Scheduling Assistant

APPLICATION IMPLEMENTATION

The application is available on its own or as a Kelverion lead installation and configuration. In this option you provide Kelverion with remote access to your environment and then a Kelverion consultant will lead the installation and configuration of the application into your environment and you will provide the subject matter expertise around your Onboarding tools and process.

The application implementation service is valid for 3 months from application purchase.



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SCOPE OF THE KELVERION JUMP START

The scope of the Kelverion led implementation is defined as:

1. Deployment into a single Azure Automation Account only
2. Integration of application with one Azure Compute Subscription
3. Configuration of the integration to the Kelverion Automation Portal as an Azure Web App
4. Integration with a single Office 365 Subscription and Active Directory Domain
5. Implement either a Joiner or a Mover or a Leaver process which can contain up to 3 of the action runbooks.
6. An Approved User will enter the Kelverion Automation Portal and request the provision of a New Joiner / Mover / Leaver, thus creating a new Request in the Portal
7. Azure Automation to detect the request and execute the appropriate Framework Runbook.
8. Azure Automation to mark Request as complete when User Created

You are responsible for:

- Configuring the Azure Subscription, Resource Groups, Automation Account, Office 365 Subscription and Active Directory Domain
- Granting Kelverion access to your Azure Subscription
- Office 365 is Setup and Licences are Available
- You have manually tested that Users can be successfully created, moved or deleted from the Office 365 Subscription and Active Directory Domain

Kelverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at <http://www.kelverion.com>



Cloud & Hybrid Automation Experts