

Kelverion

Automation Portal

Self-Service Request Automation

A complete solution to trigger, track and report on automated process performance

One of the biggest challenges with any automation initiative is that no matter what tools or techniques you are using, you need to be able to trigger, track and report on the automated process and the benefits being achieved.

This is very difficult when most automation tools and scripted processes, in particular, offer no management interface to trigger, track, or report on the success or failure of their operations. Very few organizations deploy only one automation technology, which further complicates management. These tools lack a simple user-friendly interface for humans to trigger the automation, requiring that to be built separately.

Simplified Service Requests

Kelverion overcomes all these challenges with our Automation Portal a simple user interface for your IT Team or End Users to trigger automated processes whatever automation tool your using. The portal provides an intuitive forms driven system for any user to interact and request tasks to be performed automatically.

By adding a simple web interface to your runbooks you can allow users to easily interact with your automated offerings.

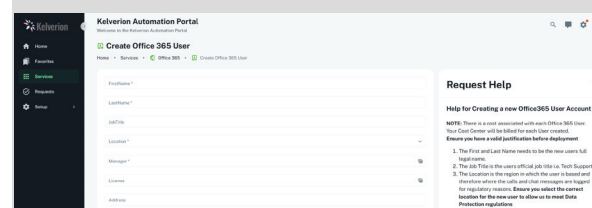
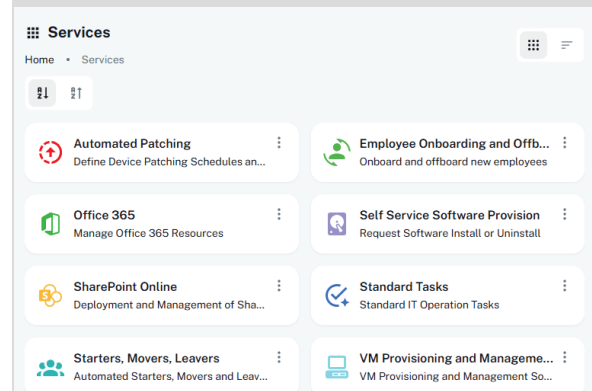
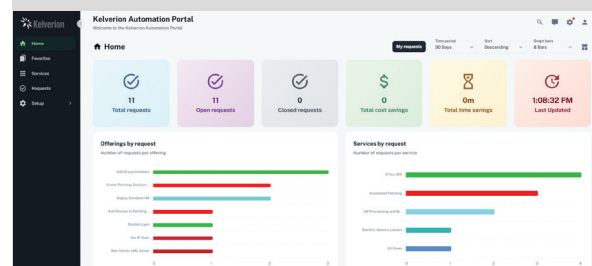
In addition, there is a mobile application for Apple iPhones which enables IT Service Request Automation on the go.

And the best part is there is no need to rip out and replace your ITSM tool, the portal and Kelverion's automation provide a full integration with your existing Service Desk including;

servicenow **bmc helix** **freshservice** **ATLASSIAN**

Function of the Portal

- Modern Single Page Web application, delivering lightening fast response to users
- Hosted as an IIS Web Application for simplified deployment
- Uses Microsoft Entra ID or Active Directory for Authentication, giving you enterprise grade user security
- Has a full REST API for all interactions, improving performance
- Has a IOS Mobile Application for automation on the go
- Includes dedicated integrations for Microsoft System Center Orchestrator and Microsoft Azure Automation





The portal is able to directly trigger any automated workflow on the submission of a new Request.

An automation workflow in any automation tool which supports Webhooks can be triggered directly such as: Azure Automation, Logic Apps, Power Automate or Ansible.

For customers automating today using PowerShell Scripts, these can also be triggered, managed and execution results written back into the Portal.

The Automation Portal is subscription-based and starts at \$1,195 (£895) per month for up to Microsoft Entra ID licensed users or Active Directory user accounts.

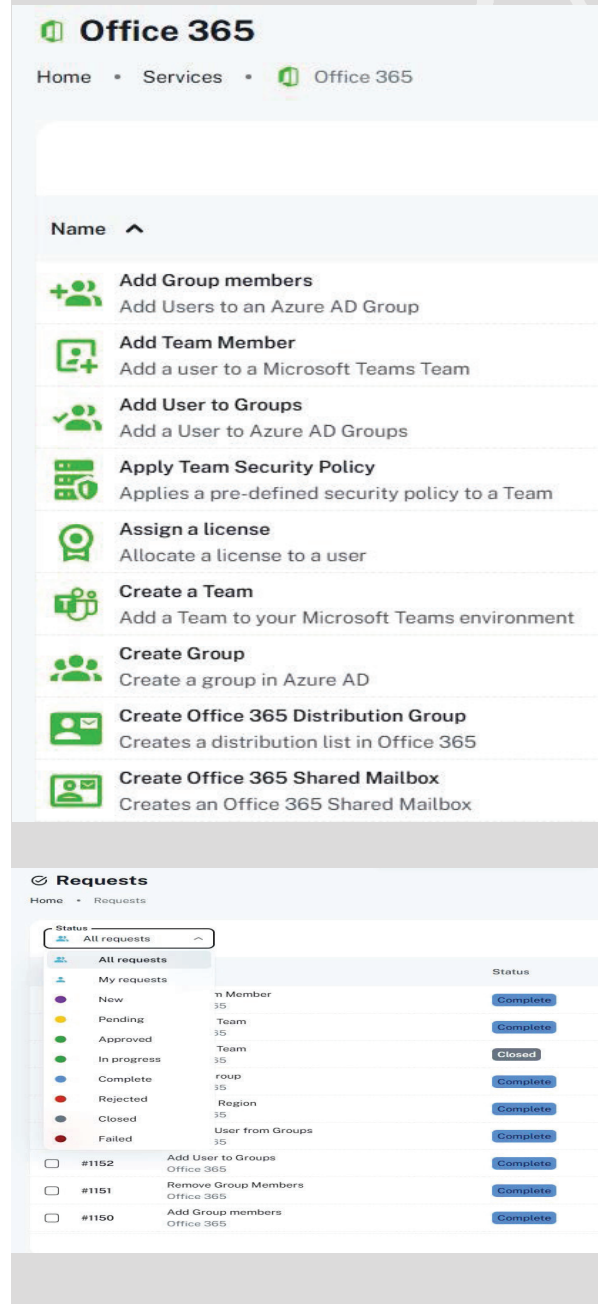
Automation Portal Benefits

- Directly trigger automation execution
- Live update on automated process status
- View requests fulfilled
- Report Automation ROI achieved
- Increase compliance
- Versatile interface without the lengthy list of prerequisites required by many other self-service portals available today

For more information contact our helpful team today

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 kelverion.com



Office 365

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Name	^
 Add Group members	Add Users to an Azure AD Group
 Add Team Member	Add a user to a Microsoft Teams Team
 Add User to Groups	Add a User to Azure AD Groups
 Apply Team Security Policy	Applies a pre-defined security policy to a Team
 Assign a license	Allocate a license to a user
 Create a Team	Add a Team to your Microsoft Teams environment
 Create Group	Create a group in Azure AD
 Create Office 365 Distribution Group	Creates a distribution list in Office 365
 Create Office 365 Shared Mailbox	Creates an Office 365 Shared Mailbox

Requests

Home • Requests

Status	All requests	^
	My requests	
	New	35
	Pending	Team
	Approved	Team
	In progress	35
	Complete	roup
	Rejected	Region
	Closed	35
	Failed	User from Groups
	Add User to Groups	Office 365
	Remove Group Members	Office 365
	Add Group members	Office 365



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