

Kelverion

Automation Portal

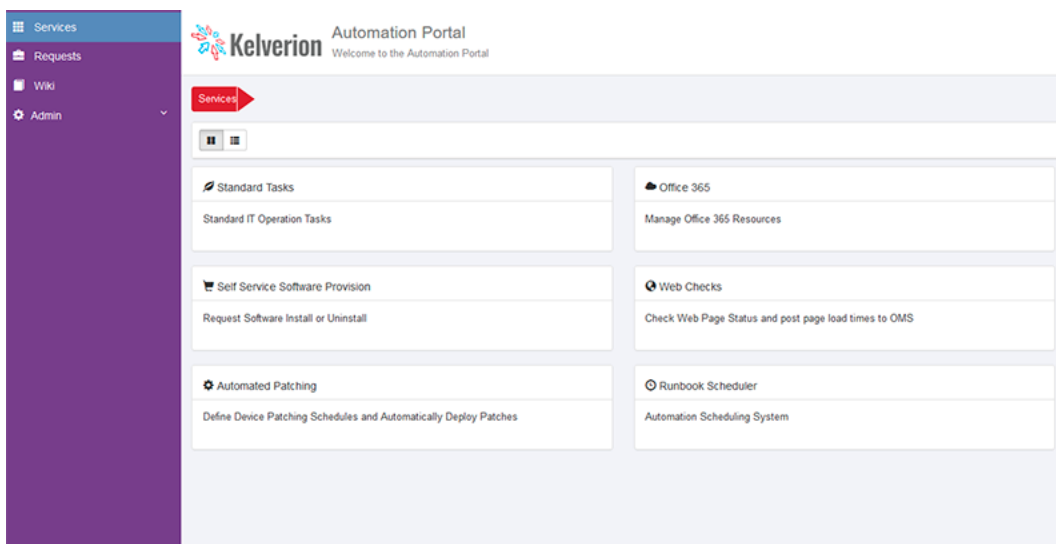
Rapid Deployment Self-Service Portal and Mobile App for Automation

The key to achieving any large scale operational savings is to have the ability to automatically fulfil service requests directly from end users.

The first step in that journey is providing end users with a self-service catalogue of offerings that can be requested from IT.

Traditionally, the service catalogue of a corporate Service Desk has been used for this. Still, many companies have faced challenges when trying to follow this approach because the service catalogue capability of the Service Desk is either limited or restrictive. A service catalogue usually takes considerable time and scripting work to build offerings, or the Service Desk team see little benefit to end users in implementing an IT service catalogue. This can cause reluctance to implement one in a Service Desk.

What IT departments need is a self-service catalogue capability dedicated to the needs of achieving IT automation, in which customer's requests are captured and an automation platform used to integrate requests back into the corporate Service Desk solution.



Fulfil this Need with the Kelverion Automation Portal and Mobile Application

The Kelverion Automation Portal is an easy to implement self-service front end for automation solutions. It offers a versatile user-friendly interface without the lengthy list of prerequisites required by other self-service portals available today.

In addition, there is a mobile application for Apple iPhones enabling IT automation on the go. The Portal App for IOS provides a handy mobile interface for submitting IT requests and is ideal for IT Ops on call use cases like; restart service, reboot machine, start – stop VMs and end-user roles such as line managers to submit Starter or Leaver requests whilst away from their desks.



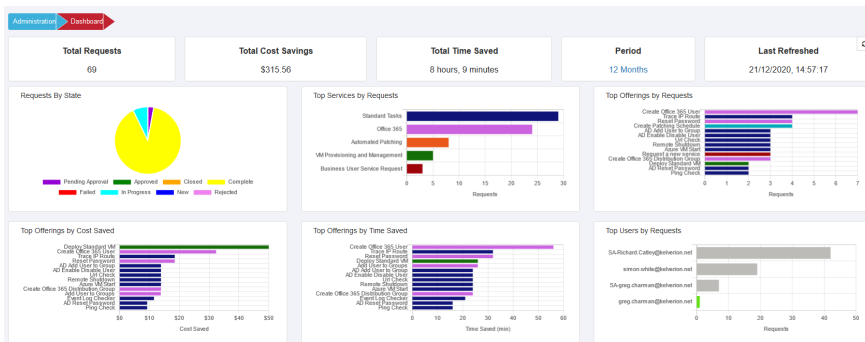
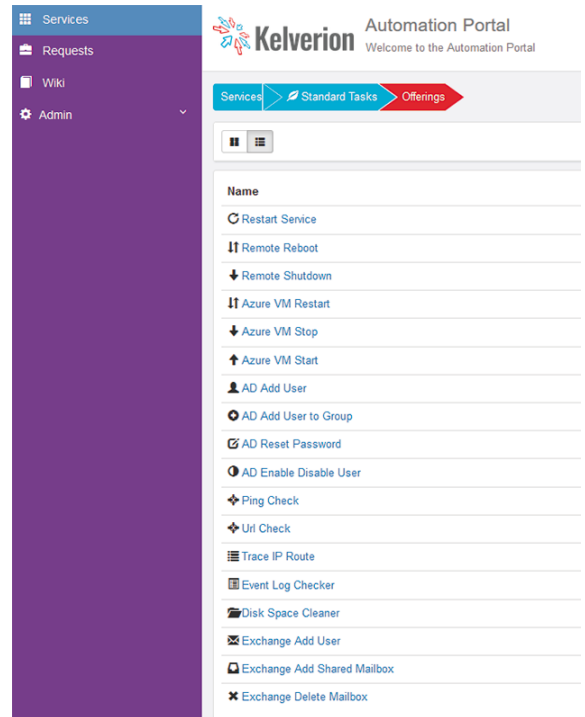
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The Automation Portal ethos is to “keep things simple and flexible”, integration with the automation tools takes place via direct interaction between the automation tool and the Automation Portal via pre-built integrations. The portal and mobile App are intended to complement any automation platform or scripting language, interaction via a REST API is also available.

Portal Capabilities

- A Dashboard - showing a live summary of time and costs saved by automating manual tasks, requests by state and the top ten requests.
- On-premise or Cloud hosted deployment options
- Azure Entra ID Group Browsers - for security group permissions.
- Support for High Availability (HA) - via Windows Network Load Balancing (NLB).
- IOS App for Mobile Portal access



The Automation Portal and Mobile App are simple and fast to implement, but even more importantly it's easy for your end users to navigate.

By adding a simple web interface to your Runbooks you can allow users to easily interact with your automated offerings.

Benefits

- Rapid, light weight deployment
- Fast click and pick offering creation
- Rights based user access
- Dashboard
- Simple integration into automation
- Live status updates from automation on the progress of a request
- Mobile App for automation on the go

Kelverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at <http://www.kelverion.com>



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