



# A Global Technology Company

## **Keverion Automation Portal**

A multi-national technology company in the Fortune 100. They made use of our Self-service Automation Portal to among other things, help control the permissions and user management of more than 100,000 staff members worldwide.

## The Challenge

We were looking for an easy to implement user interface for our automation, we needed to be able to manage the user interactions with hundreds of automated workflows and manage the user permissions, and approval processes. We looked at alternative solutions but found that many of them either didn't meet our requirements or they were either far too costly and/or complex.

## The Solution

After picking up a key for the portal we immediately noticed it was both very quick to deploy and easy to configure to meet all of our criteria. We combined the Kolverion Automation Portal with integrations for SQL Server, Data Manipulation and Runbook Management to manage our data and automation tasks in one place, whilst providing users with an easy to use front-end that enables validation of their requests.

## The Benefits

Utilising the portal as the front end for our automation it has been easy to add and alter the user forms that we use thanks to the flexible inputs available. From the very beginning of our project, starting with the initial automation offering going live, we noticed an immediate increase in the speed of our process and quality of the feedback through the delivery of requests, providing a much better experience and increasing the value of the service we provide. Due to the success of the initial set up, we have been able to expand our automation and add an additional 14 offerings with a view of increasing this as we progress through our project.

*"Great customer service with fast responses and completely professional in everything that they do" - Systems Engineer, Global Technology Company*

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