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Kelverion Training Services

Automation Portal Training by the Automation Experts

Automation of IT Processes is a new subject to many IT Professionals and using ITPA tools is not just as easy as install them and then learn on the job. The Automation Portal is fully customizable to support the business process you wish to implement so building the right offering is important for your automation to be successful.

To help IT Professionals learn the tools Kelverion provide a range of training courses and we can offer bespoke training offering based around specific customer requirements.

Kelverion are also very aware that a training course is only as good as the skills and experience of the trainer in using the tool in the real world. This is why all our training courses are delivered by our Professional Services staff, who can not only tell you how the tool works but also bring real world examples into our training courses.

For the Automation Portal we offer a web based training course.

Automation Portal Training

The Kelverion Automation Portal Web Based Training Course comprises a series of instructor led web conference modules focused on implementing the Portal and using it to build your own Offering which support your automation. These modules run as a complete series but can be scheduled to fit into your business day and practices.

This is an instructor led course with lab exercises.

No. of Attendees:	4 max
Course aimed at:	Anyone who will be creating and building Services and Offerings in the Automation Portal.
Attendee Skill Set:	Experience with standard computing systems including file storage, networking and internet technologies.
	Appreciation of Automation tools like Microsoft System Center Orchestrator or Azure Automation.
	A general knowledge of Microsoft Core Technologies and Microsoft Azure. Working knowledge of databases and SQL Queries.
Course Synopsis	Each progressive module builds on the previous module, every aspect of the Automation Portal needed to create a Services and Offerings is covered.
	Students will be able to create, analyse and modify Services and Offerings.

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Course Content

Module		Topic
Web_01	0.5 hr	**Automation Portal Overview**

- Introduction
- Automation Portal Overview
- Portal User Experience

Module		Topic
Web_02	0.5 hr	**Deployment**

- On Premise Deployment
- Azure Deployment

Module		Topic
Web_03	1 hrs	**Portal User Experience**

- Features
- Wiki
- Services and Requests
- Dashboard
- Markdown

Module		Topic
Web_04	1 hrs	**Introduction to building Offerings**

- Offering Introduction
- Setting Access Permissions and Dashboard Values
- Field Types

Module		Topic
Web_05	1.5 hrs	**Powerful Offering Capabilities**

- Special Field Types
- Publishing Data for use as inputs in other fields
- Lists
- Queries
- Pre-Fill URLS

Module		Topic
Web_06	1 hr	**Integrating with Automation**

- The Request Table (Under the hood of the Portal)
- Processing Request Data – Orchestrator
- Processing Request Data - Azure Automation

Module		Topic
Web_07	0.5 hr	**Automation Portal Best Practices**

Kelverion are an established Independent Software Vendor specialising in IT Automation solutions. Kelverion provides software and specialist consultancy solutions for Microsoft Azure and the Microsoft System Center suite.

Find out more at http://www.kelverion.com

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